



MBCI WIC PROGRAM
CHOCTAW HEALTH CENTER
PHONE (601) 389-4510 / FAX (601) 389-4511
210 HOSPITAL CIRCLE
CHOCTAW, MS 39350

To: MBCI WIC Program Participants
From: MBCI WIC Program
Re: Social Media Response
Date: March 18, 2020

This memorandum is in response to misinformation circulated on social media regarding our services in the Choctaw Tribal Community. The MBCI WIC Program would like to reassure clients that no changes have occurred at this time and services are to continue as usual. Clients may continue to use their eWIC card until the expiration date is reached for each individual.

We realize our community is under uncertain conditions and opportunities for unnecessary confusion or incorrect messages may arise. However, we ask for each participant to know services and information have not changed until further notice.

Participants can check their benefit balance by using the WIC Mobile App, calling the EBT Customer Service line at 1-855-726-4886 or by going to www.myebtbalance.com. Please call the MBCI WIC Program for questions regarding WIC benefits.

REMINDERS

- eWIC benefits are issued with a *first date to use* and a *last date to use*. The first and last date to use is based on the participant's certification date.
- Participants needing a new set of benefits added to their eWIC card can call the MBCI WIC Program to have their benefits issued over the phone (Note: This is only a temporary process change due to the public health concerns regarding COVID-19).
- New applicants/participants who need to certify/ re-certify should call the MBCI WIC Program to set up an appointment. At this time, new applicants and participants who need to certify are still required to come to the MBCI WIC Office to complete the certification.
- MBCI WIC will continue to update the public with any changes to our processes.

Thank you,
MBCI WIC Program

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