

# TransDirect®

## *Helping You Manage Your Retirement Savings Account Anytime, Anywhere*

Your **Retirement Savings Account** is one of the most powerful ways you can invest for a secure future. Here at **Transamerica**<sup>1</sup> we're committed to providing you anytime, anywhere access to your account, along with the prompt, personalized service you deserve.

**TransDirect**® is just one toll-free call or click away, allowing you to manage your account from any touch-tone phone and via the Internet — 24 hours a day, 7 days a week.

In addition, our licensed **Participant Center Specialists** are here to guide you through the features and options of your retirement plan, while also helping you with account information, statement ordering, account rebalancing, and fund information.

Need help accessing your account online? Our Specialists stand ready to help you with resetting your password, providing you a personalized tour of the Site, and much more.

### **Here is just a sample of features available online and/or by phone:**

-   Order statements
-   Access your account balance
-   Adjust your allocations
-   Obtain forms
-   Request and track distributions (if applicable)
-   Initiate a loan request (if applicable)
-   Change your online or phone password
-   Obtain service support via e-mail at: [employeesolutions@transamerica.com](mailto:employeesolutions@transamerica.com)
-  Speak to a Specialist 8am to 8pm, Eastern Time, Monday through Friday
-  Get multilingual assistance through our Language Line

*So next time you need to manage your Transamerica Retirement Savings Account – give TransDirect® a call or click*

24 hours a day, 7 days a week



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**800-401-8726**

[www.TA-Retirement.com](http://www.TA-Retirement.com)

[employeesolutions@transamerica.com](mailto:employeesolutions@transamerica.com)

<sup>1</sup>Transamerica or Transamerica Retirement Services refers to Transamerica Financial Life Insurance Company (TFLIC). TRS markets the products and services of TFLIC and its affiliates.